



Drummondville, February 24th 2015

Mr. André Hamelin
Directeur Service de Sécurité Incendie
Municipality of Chelsea
100 Chemin Old Chelsea
Chelsea, QC J9B 1C1

Dear Fire Chief and/or Fire prevention officer:

Venmar Ventilation ULC announces that it is expanding its Safety Upgrade Program for certain air exchangers with or without heat recovery that it manufactures. As you are a trusted safety advisor to residents in your area, we want to make sure you have up-to-date information relative to our Safety Upgrade Program. As you may already know, some of our air exchangers may present a potential fire hazard.

The Program affects selected units distributed under the brand names of : Venmar, Venmar AVS, Flair, vanEE, Sears, Guardian by Broan, NuTone, Conformax, Payne, Day & Night, Carrier, Bryant, Heil, York, Rheem, Ruud, Protech, Hush, IVL and Weatherking sold in North-America.

While Venmar continues these programs with consumers, we hope you can help us through prevention activities, public education and newspaper notices as requested by the Fire Safety Cover Plan in encouraging your local residents to contact us should they own an air exchanger possibly affected by this program. If a resident discovers he owns one of these units, please advise him as follows:

- **Turn the unit off.**
- **Contact the Venmar team as follows:**
 - **Visit our Website at www.venmar.ca**
 - **Contact us by dialing: 1-866-441-4645**
 - **Contact us by mail at: Safety Upgrade Program, 550 Lemire Blvd, Drummondville, QC, Canada, J2C 7W9**

We hope this additional information will help us find a larger number of affected units. If you need more information, for all comments or questions you may have, do not hesitate to contact us at 1-800-567-3855 or by email at ven-sup@venmar.ca.

The Venmar team thanks you in advance for your cooperation and your support in ensuring public safety.

Safety Upgrade Program
Venmar Ventilation ULC