

# News Release

## *For immediate release*

### UPDATE ON COVID-19 IN OUTAOUAIS

**Gatineau, March 15, 2020** – The Centre intégré de santé et de services sociaux (CISSS) de l'Outaouais is providing an update on COVID-19 in Outaouais. As it for now, no cases have yet been declared in the Outaouais. We are mobilized and are taking all necessary measures to adjust our care and services as the situation evolves.

#### Screening clinic

- The clinic opened as scheduled yesterday at 2:00 p.m. Yesterday, we carried out 48 screening tests, and 56 are scheduled for today.
- In the pre-assessment clinic, 12 patients were assessed, of which 9 were tested.

We remind everyone that people who display symptoms must call 1-877-644-4545. We are aware of the current large volume of calls. The entire network is mobilizing to stabilize the situation.

#### RLTCC visits

All hospital and RLTCC visits are prohibited with the exception of humanitarian reasons such as:

- The presence of a companion during a birth
- Visits with people at the end of life and in critical care
- Parents visiting their child in pediatric wards

However, if you are showing any symptoms of COVID-19 or if you have travelled, we ask you to not come to our facilities. I am asking for your responsibility to prevent the spread of this disease to vulnerable people.

We would like to reassure concerned caregivers. We are taking care of your parents and loved ones. Our staff will contact families as needed to keep them informed of any particular situations. We are currently working to expand our teams in RLTCCs. I want to be clear: We are taking care of the safety of our residents and meeting their needs.

#### Continuation of services

We are reviewing all activities to ensure care and essential services during a pandemic. The situation is evolving by the hour. At this point, we ask people who have symptoms or who have travelled to not come to their appointment and to call 1-877-644-4545. Otherwise, we will call people whose appointments have been rescheduled to inform them.

To learn more about the coronavirus, the public is invited to visit: [quebec.ca/coronavirus](https://quebec.ca/coronavirus). Anyone who has concerns relating to symptoms must first call 811.

## **News Release**

Anyone with concerns relating to COVID-19 can call Services Québec at the following information line: 1-877-644-4545.

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**For more information:**

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