

## PROPERTY ASSESSMENT SERVICE

## NEW TRIENNAL ASSESSMENT ROLL 2024-2025-2026 FOR THE MUNICIPALITY OF CHELSEA (82025)

## INFORMATION AND PROCEDURE REGARDING THE INFORMATION REQUESTS

- Due to the high number of phone calls received at the assessment service following the tabling of the new assessment roll, we have programed a voice mailbox. Please call 819-827-0516 extension 2239.
- When leaving a message, taxpayers are asked to mention the municipality, the registration number or address of the property, their phone numbers and a **brief** message identifying the reasons for the call.
- All calls will be returned within 10 business days.
- If a taxpayer wishes to meet with us, an appointment has to be fixed by calling 819-827-0516 extension 2239 (some sanitary measures can apply).
- If a visit of the property is necessary, it will be done in March of 2024.
- > Should the owner's request be justified, we will propose a new value and furthermore issue a "Notice of Correction Ex Officio".
- If the taxpayer does not agree with the proposed value or if no recommendation is made, we will suggest the taxpayer to fill out a "Request for Assessment Review" on or before April 30<sup>th</sup>, 2024:
  - The said form is available on the MRC website.
  - There is a fee related to the filing of a Request for Assessment Review (see Bylaw No. 196-13).
  - The assessor is required to submit his Assessment Review response before September 1st, 2024.